HR Community of Practice Virtual Meeting

November 2, 2022 2:00 PM-3:00 PM





Engagement. Experience. Excellence.

Preventing Individual and Team Burnout

Tuesday, November 8, 9AM-10:30AM Wednesday, November 9, 9AM-10:30AM Tuesday, November 15, 1:00PM to 2:30PM

<u>CUPA-HR: Modern Work: Organizational Success</u> <u>Fueled by HR</u> November 8, 10AM-11AM

> Excel Formulas Advanced Wednesday, November 9, 1PM-4PM

BOLI 38th Annual Law Conference Wednesday, Nov 9 and Thursday, Nov 10

SHRM: HR's Role in Shaping Culture and Improving the Employee Experience Thursday, November 10, 8AM-9AM Employee Resource Groups: Practical Implementation Strategies for HR Professionals Hosted by Canopy –UO's Employee Assistance Program Tuesday, November 15, 10AM-11AM

Lane County HR Association

Membership Meeting-Hybrid Event Public Speaking: Getting A's, not Zzzz's Tuesday, November 15, 7:30AM-9AM

<u>CUPA-HR Washington Update:</u> <u>An Overview of the Midterms</u> Thursday, November 17, 9AM-9:30AM

Getting Things Done

starts Monday, November 28, 10:30AM-12PM attend all four sessions



Welcome New HR Partners!





Allison Blade Director Shared Services Provost Admin. Services Team

Heidi Clarke Business Manager College of Education CPHS & SPECS

Christine Herrera HR Generalist University Advancement



Ellie Glunn Recruitment Consultant Talent Acquisition



Help spread the word about HR jobs @ UO!

- View the current list of the available HR positions at <u>https://hr.uoregon.edu/hr-jobs-uo</u>.
- Share the link across your networks and with potential candidates.



AGENDA

• Student Life

Jimmy Howard, Associate Dean of Students, Office of the Dean of Students

- Vaccination Requirements Brittany Jayne, Assistant Director, Employee & Labor Relations
- Workers Compensation
 Trish Lijana, Workers Compensation Program Manager, Safety & Risk Services
- Paid Leave Oregon Kaia Rogers, Sr. Director, HR Programs, Services & Strategic Initiatives
- Online and Self-Guided Learning Chloe Barnett, Coordinator, Learning and Development
- TACC Team Announcements Jenna Rakes, Director, Talent Acquisition, Classification & Compensation

Student Life

Jimmy Howard, Associate Dean of Students Office of the Dean of Students



College Students Today

- 38% older than 25
- 58% working while enrolled
- 26% raise children
- 47% financially independent
- 17-21% identify as LGBTQ+
- 34% of have an anxiety disorder
- 14% rate their general health as excellent
- 25% report poor performance due to lack of sleep.
- 20% meet the criteria for an alcohol use disorder



Class of 2026 Profile

- We welcomed 5,338 first year students a record number
 - 52% are Oregon Residents
 - 38% are Out-of-state Students
 - 10% are International Students
- Most academically prepared class average of 3.76 GPA

- 36% identify as a domestic minority (ties record)
 - 16% Hispanic or Latino
 - 14% Asian
 - 6% Black or African American
 - 3% Native American or Alaska Native
 - 2% Native Hawaiian or Pacific Islander
- 1 in 4 First-Year Students are Pathway Oregon Scholars

Distress and crisis are a part of every student's life.



Uncharacteristic changes in academic performance



Uncharacteristic changes in attendance at class or meetings



Depressed or lethargic mood



Hyperactivity and/or rapid speech

Stress: Causes for Concern

Stress: Causes for Concern





Repeatedly falling asleep in class



Unusual or exaggerated emotional response to events

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Social Withdrawal

COMMON Student Concerns

- Anxiety
- Depression
- Academic stress
- Difficult or unexpected life experiences
- Cultural identity
- Trauma
- Alcohol and drug misuse
- Body image and disordered eating
- Thoughts of suicide

How can you help?



NOTICE

ENGAGE

REFER



How to Support a Student

Kognito Online Training

- Learn how to identify when someone is struggling
- Gain confidence in having a conversation with someone about their mental health

Helpful Resources for Students – Dean of Students

Care and Advocacy Program

https://dos.uoregon.edu/help https://safe.uoregon.edu/

- Primary confidential advocacy team for students who have experienced sexual violence, domestic violence, and other forms of gender-based harassment
- Resources and support needed to navigate personal crises
- Mental health concerns
- Unexpected life events that disrupts their academic pursuits.

Basic Needs Program

https://basicneeds.uoregon.edu/

- Financial Insecurity
- Food Insecurity
- Housing Insecurity
- Child Care Subsidy
- Textbook Subsidy

Collegiate Recovery Center

https://dos.uoregon.edu/recovery

- Students who SELF-disclose a concern about their substance use and are looking for support
- Students who are entering substance treatment or who are returning to UO after completing substance treatment and are looking for support on campus

Helpful Resources for Students

Student Conflict Resolution Center

https://scrc.uoregon.edu/

- Roommate concerns
- Other disputes between students
- Communication and conflict strategizing

Student Advocacy Program

https://asuo.uoregon.edu/advocacy

- Grievance/dispute with a faculty or academic dept.
- Any concern wherein an office or UO is the adversary to a student
- Assistance with Registrar academic petitions
- Disagreement with a policy or UO decision

ASUO Legal Services

http://asuolegal.org/

 Students with personal legal questions or concerns (Not TIX related)

Brittany Jayne, Assistant Director Employee & Labor Relations



Current Vaccine requirement

• Prime only, booster not required

New process coming mid November

- Chiefs of Staff (COS) and Academic CFO's (A CFO) will receive list of noncompliant employees
- COS's and A CFO's will provide the appropriate lists to the appropriate contacts in the department or unit
- Email will include the appropriate links for completing the reporting process
 - Reporting: <u>https://hr.uoregon.edu/uo-covid-19-vaccination-</u> requirement-employee-process
 - Letter of clarification template: <u>https://hr.uoregon.edu/uo-covid-19-</u> <u>vaccination-requirement-instructions-supervisors</u>

Reported information

• Information on the list shared does not give individual vaccine status. Simply if they have not complied

Expectation of the supervisor

• Supervisors' responsibility to follow up with employee to ensure they complete the appropriate process



Employees that are non-compliant

OA and Classified

- First time on list, bring awareness
- Second time on list direct supervisor letter of clarification template found on Human Resources website:

<u>https://hr.uoregon.edu/uo-covid-19-vaccination-requirement-instructions-</u> <u>supervisors</u>

Faculty

- First time on list, bring awareness
- For Faculty related, second time on list please reach out to ELR



Injury Reporting and Workers' Compensation



Trish Lijana Workers' Compensation Program Manager trish@uoregon.edu 541-346-2907





Whether Great.....



Or small

REPORT THEM ALL !!!

ANY employee in ANY capacity, part/full-time, student employees, coaches, leadership.....

WHY REPORT AN INJURY?

- Identifies potential hazard(s)
- Alerts UO to investigate
- Opportunity to correct hazard while minor
- Prevent same injury from happening to someone else
- Reporting within 24 hours is imperative
 - Employee can decide later re: medical treatment & filing wc claim
- Prompt reporting protects injured employee

UNIVERSITY OF OREGON WORKPLACE INJURY REPORT

Safety and Risk Services 1260 University of Oregon 1715 Franklin Blvd., Suite 2A			Phone: 541-346-3192 Fax: 541-346-7008 workinjury@uoregon.edu
Instructions: To be completed by employee reports a work-related injury,			ITHIN 24 HOURS of when employee It leave any blanks.
Department CAMPUS PLANNING & FACI	LITIES MANAGEMEN	ГDа	ate of Report <u>11/16/18</u>
Date of Incident <u>11/16/18</u> Time	e of Incident 2:30	_a.m. 🔲 p.m. 🗸	
Employee Information:			
Employee Name <u>SMITH, JOHN</u> Last Employee ID# <u>951-00-1234</u>	Birth Date <u>1/1/92</u>	First Position Title LAE	BORER
Employee Category ORegular, full-time Regular, part-time	OTemporary UO OTemporary Agen	· ·	rker
Working Days W T W T F S S	Working Hours 7:	30AM - 4PM	
Injury Information:	-		
Nature of Injury Burn Inflammation/irritation Bruise Scratches/abrasions Cut Sprain/strain No Injury Other HEADACHE Body Part Affected HEAD Left Right Received 1 st aid Will be seeking medical treatment (to file a workers' compensation claim complete 801 form) Hospital transport* Fatality* No treatment		Sprain/Strain Lifting Bending/squatting Holding/carrying Pushing/pulling Reaching Repetitive motion Stairs Twisting/turning Walking	
Other	**If an employee was e refer to exposure proce	exposed to blood? O Yes** exposed to another person edures at safety.uoregon.e	● No 's blood or bodily fluids, please du/bloodborne-pathogens

FUTURE TRAINING

• Virtual training – departmental staff meetings

• You specify presentation time available

• Contact Trish Lijana to schedule

MEDICAL TRANSPORTATION OPTIONS

REPORT ALL INJURIES

INJURY	Non-Emergency	Urgent First Aid	Emergency
YOUR RESPONSE	Self-Transport	Call UOPD	Ambulance
	(walking or driving)	(541) 346-2919, press 0	Call 911
MEDICAL CARE	Non-Emergency	On-Site First Aid (by UOPD or	Immediate
REQUIRED		Mobile Health) or Doctor Visit	Life Threatening
EXAMPLES	Bumps, bruises, minor strain/sprain.	Laceration that may need stitches,	Severe bleeding, difficulty
	Students can treat at University	sprains/strains, severe bruises, insect	breathing, chest pain, broken
	Health Center.	bites, rashes, etc.	bones, head injuries, etc.
NOTES	UO employee assumes risks when	UOPD officers are First Aid Certified	Contact UOPD for
	transporting an injured employee in	and can arrange for Mobile Health to	additional support.
	personal vehicle.	treat injured employee on site.	(541) 346-2919, press 0

STEPS FOR ALL EMERGENCY LEVELS:

- 1. Care for injured employee provide 1st aid or call for medical evaluation as shown above.
- 2. If 911 is called, also contact UOPD 541-346-2919 press 0 for additional support.
- 3. Fill out Workplace Injury Report and email/fax to contacts on form within 24 hours.
- 4. Workplace Injury Report form and Workers' Compensation information can be found at: safety.uoregon.edu
- 5. For additional support, contact Safety & Risk Services: 541-346-3192 ALWAYS leave a message if no one answers.

RESOURCES

- Website: <u>safety.uoregon.edu/injury-reporting</u>
- Injury Reporting & WC Forms
- Medical Treatment Options
- Medical Transport Chart
- 11-Step Process: Injury Reporting & WC
- Contact me with questions
 Trish Lijana, 346-2907
 trish@uoregon.edu

Paid Leave Oregon

Kaia Rogers, Sr. Director, HR Programs, Services & Strategic Initiatives



Paid Leave Oregon

 Information can be found at: <u>https://paidleave.oregon.gov/Pages/default.aspx</u>

• Rulemaking is ongoing

 O UO is monitoring program developments and discussing how it will be administered

 $\,\circ\,$ No action needed from units at this time



Online and Self-Guided Learning

Chloe Barnett, Learning and Development Coordinator



Online Learning resources in 6 content areas for university employees. Most content areas are divided into subcategories.

Content Areas:

- Leadership and Supervision
- Communication, Collaboration, and Relationship Building
- Planning and Productivity
- Thinking and Problem Solving
- Wellness in the Workplace
- Navigating Your Career and Professional Development



Self-paced learning resources including:

- LinkedIn Learning Courses, Learning Paths, and Collections
- UO Specific eLearning Courses (in MyTrack)
- Books, articles, other learning resources

Employees can access these resources according to their needs and complete them as their schedule allows.

	adership skills so that you can help inspire change and innovation in your department? Or are you a supervisor looking for ideas on ho ective team? Explore these resources that focus on leadership, mentorship, and supervisory skills.
Торіс	Resources
Leadership	Leadership Fundmentals for Everyone (Learning Path) Leading and Managing Organizational Change (Learning Path)
People Management / Supervision	Foundational Courses for New and Emerging Supervisors (Collection) Recruiting and Hiring for Managers (Learning Path) Leading Effective Teams: Goals, Accountability, and Getting Things Done (Collection) Leading Effective Teams: Building an Inclusive Workgroup Culture (Collection) Leading Effective Teams: Engaging and Motivating Employees (Collection) Coaching for Success: Helping Your Employees Achieve Their Professional Goals (Collection) Giving Feedback and Managing Employee Performance (Learning Path)

Communication, Collaboration, and Relationship Building

These resources focus on how we work with others and nourish strong professional relationships. They will help you build skills around collaboration, communication, inclusion, and trust-building.

Торіс	Resources
Communicating with Others	Effective Workplace Communication (Collection) Conflict Management and Conflict Resolution (Collection) Dealing with Difficult Customers: Helping Others While Caring for Yourself (Collection)
Collaboration and Relationship Building	Building Trust with Colleagues in the Workplace (Learning Path) Working on Teams: How to Make Collaboration Actually Work (Learning Path)
Diversity, Inclusion, and Belonging	Get Started Learning about Diversity. Equity. and Inclusion (Collection) Cross-Cultural Communication (Collection) Antiracist and Inclusion Building Resources (UO Libraries Research Guide)

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Collaboration Principles and Process
Essentials of Team Collaboration
Team Time Management and Communication two you ever been cart of a team that is discaded to det thinks done? If so, there must be problems with the way the team is planning, managing time and
Twe you see been part of a team that is straighted to get things store if its, there may be problems with the way the team is planning, managing time, and communitaries that counce over humbershift of tere energievent and communication to items such as contributing attentions, unliking with competing schedules and hulding parameters attentions.
2 //DMS - 10 20m
Time Management Tips: Teamwork
Linkedin + Bp: Dave Creations - Nov 2019
An inst
Communication within Teams
Linkedin + Br: Delay Lowleave - Jan 2021
3 Creativity and Innovation on Teams
The best teams are creative and innovative, but how do you generate new ideas as a group, colaborate on creative output, experiment, take inks, and find the space to thrive? In these courses, you will seen to ap several the the transfard? Trainitionmics meeting? with new stategies for creative collaboration.
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Examples (Learning Paths)

- Leadership Fundamentals for Everyone (Leadership)
- Giving Feedback and Managing Employee Performance (People Management / Supervision)
- Working on Teams: How to Make Collaboration Actually Work (Collaboration and Relationship Building)
- Project Management Basics and Project Management In-Depth (Project Management)
- Designing Engaging Presentations (Presentation and Facilitation)
- Digital Accessibility and Inclusive Design (Essential Technology Skills)
- Microsoft Excel: The Basics and Microsoft Excel: In Depth (Essential Technology Skills)
- Mentorship (Navigating Your Career and Professional Development)



Examples (Collections)

- Leading Effective Teams (People Management /Supervision)
 - Goals, Accountability, and Getting Things Done
 - Building an Inclusive Workplace Culture
 - Engaging and Motivating Employees
- Get Started Learning about Diversity, Equity, and Inclusion (Diversity, Inclusion, and Belonging)
- Productivity in a Remote or Hybrid Workplace (Staying Organized and Productive at Work)
- Problem Solving Techniques (Decision Making and Problem Solving)
- Managing Stress, Anxiety, and Burn-Out (Wellness and Emotions in the Workplace)
- Building Your Professional Network (Navigating Your Career and Professional Development)

Monthly Learning Challenge

A monthly self-paced professional development opportunity designed to be completed individually or with a team. Includes recommended learning resources - videos, tutorials, reading, etc. - and accompanying activities based around a topic or theme.

November Challenge:

Learning on the Job: Cultivating a Growth Mindset Throughout Your Career

Upcoming Challenges:

Setting and Achieving Goals Beating Loneliness at Work Managing Stress and Burnout Planning Your Time





Independent Activity Create your own personal learning plan using the Learning Plan Framework document • You can find the document in the Activity section of the challenge. • Click on the document, then use the 3 dots on the upper right side of the screen to download the file. Team Activity Create your own personal learning plan using the Learning Plan Framework document • You can find the document in the Activity section of the challenge. • Click on the document, then use the 3 dots on the upper right side of the screen to download the file. **Discussion Prompt:** • Have you ever had a mentor or been a mentor? How did it benefit you?

Check Them Out!

Online and Self-Guided Learning Website

Monthly Learning Challenge Website

Monthly Learning Challenge Introductory Video



TACC Team Announcements

Jenna Rakes, Director, Talent Acquisition, Classification & Compensation



- Staffing Updates
- Primary Work Location
 - Where an employee works for 51%+ of their time
 - Drives taxes, insurance options, workers compensation rates, leave options, minimum wage, and FLSA
 - Hybrid employees need to consider where they spend majority of time
 - Updates coming before end of year to Offer Card
 - Units will be prompted to update offer card to reflect primary work location of the new hire
 - Winter Term Offer Deadline



Thank you for attending today's HR Community of Practice meeting.

The next HRCP meeting is Wednesday, December 7, 2022

